

**The Haven is now
in a residential area.**

**This leaflet outlines
some points to
remember which
will help us to be
good neighbours.**

**Remember, our
planning permission
is temporary and
our impact on the
neighbourhood is
being assessed.**

The Haven Project

**1 Glen Avenue
Lexden
Colchester
CO3 3RP**

Tel. 01206 287316

Website:

www.thehavenproject.org.uk

THE HAVEN



Being Good Neighbours

Being Good Neighbours:

- ◆ Please don't smoke or wait about in the front doorway, car park or entrance.
- ◆ Parking is not allowed in Glen Avenue or any of the surrounding streets. If you are travelling by car, please park in our car park in front of the house.
- ◆ It will be helpful if you park sensibly, not leaving big gaps between cars, to enable sufficient vehicles to fit in the car park.
- ◆ If you are being dropped off by taxi or other vehicle, please make sure it pulls off Glen Avenue and into our car park.

- ◆ If you are waiting to be picked up by taxi, or other vehicle, please wait in reception rather than outside in the car park or street.
- ◆ This is a difficult one to say, but, if you are in crisis, please try to contain any upset and disturbance until you are inside the house, if at all possible.
- ◆ Any noise and loud disturbance should be avoided, at all times, in the street, entrance, car park, doorway or garden. If you are a resident in one of the four Crisis House beds, make sure you have a copy, and have read, the Crisis House Information Booklet.

- ◆ During the summer, if you are sitting in the garden area, remember you are adjacent to other gardens and these are people's homes. Be mindful of noise levels and the content of conversations.
- ◆ Both clients and staff should always be mindful that the houses surrounding us are people's homes. We should always try to put ourselves in the shoes of our neighbours and ask ourselves how we would like The Haven to be if we were living next door or nearby.

Many thanks for your co-operation.